# North Shore Division of Family Practice

# **NEWSLETTER**

## **Welcome from Division Chair**

# Special points of interest:

- 7 areas of focus for NS Division
- GP survey
- Palliative care
- Next Dine and Learn Nov. 25th
- NS Division news bytes
- Dine and Learn Radiology Summary Insert

Because of your support, the NS Division is off to a great start. We have 95 members, and a very nice vibe at all get togethers. We also have a vigorous board, a new Coordinator Leslie Keenan, activity in numerous areas, and a very

Hi everyone.

bright future.

If you're not a member, here's why you should join.

- For the first time, NS GPs can work together as a group.
- As a group, we support each other.
- As a group, we now have a 'voice at the table', for better care.
- Each new member gives us more funding for activities.
- As a non-profit society, we're

independent from the Ministry of Health, and the Health Authority.

- By working with these organizations and with others, we can create projects that make sense for our community.
- It's free, with no obligation to participate in any activity.

On behalf of the NS DOFP board thanks for your support, and for your commitment to excellent care, year after year.



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#### Seven Areas of Focus for NS Division

Based on input at well-attended round-table sessions in May and June, Division members identified seven initial areas of focus, and some folks to provide support:

- Palliative care (Peter Edmunds, Anis Lakha, Janis McCaffrey, Erin Hasinoff, Juanita Anderson)
- High needs/unattached patients (Francis Vala, Bryce Kelpin, Patrick Chan)
- Mental health/addiction (Genevieve Lauzon, Dean Brown)
- Supporting ourselves (Juanita Anderson)
- Dine and Learn (Lisa Gaede,

Juanita Anderson, Genevieve Lauzon, Erin Hasinoff)

- Central booking (Dean Brown, Richard Sebba)
- GP/Specialist relations (Erin Hasinoff)

These areas, and personnel, are flexible. We welcome your inter-

#### Seven Areas of Focus for NS Division Cont'd

est, participation, and suggestions for additional areas of focus. Contact any board member, or Coordinator Leslie Keenan.



#### **GP Survey**

Lisa Gaede, Genevieve Lauzon and summer intern, Heidi Crowe conducted a survey of NS GPs, to gather information about this vital group.

We heard from 93 respondents, which is excellent. Highlights: paperwork accounts for 27% of the workday; 61% use EMR; 70% don't provide in-patient care; and 34% have an area of special interest.

For a copy of the full report, contact Leslie, our Division Coordinator.

"70% of NS GPs do not provide inpatient care."



#### **Palliative Care**

The Palliative Care Program, under Dr. Peter Edmunds, is looking for ways to optimize patient care at home and in the community.

Dr. Janis McCaffrey, Dr. Anis Lahka and Dr. Peter Edmunds are doing a survey to see how much palliative care each NS GP wants to do. This should allow for better care through:

- creating a Palliative Care physician referral list.
- adjustment of call groups

where appropriate

- better integration between GPs and home care/HCN staff
- better integration between community care and acute care

This survey involves a short telephone questionnaire, and, if required, an office visit. Thanks for your support for this important initiative.

#### Understanding NS Radiology System Oct 27<sup>th</sup> 2010

We're enclosing a 'one-pager' created from Dr. Simon Bicknell's presentation.

#### Next Dine and Learn - Understanding NS Mental Health System

The next Dine and Learn on November 25th, at the Pinnacle Hotel, will focus on accessing and understanding the NS Mental Health system.

A two-member panel will include Dr. Lance Patrick, Head of LGH Psychiatry and Claudia Frowein, Manager of Community Psychiatric Services.

The dialogue will cover: how to find a psychiatrist; how to make a referral to the mental health system; whom to refer where; what feedback to expect after referral; and what is the Rapid Access Psychiatric System. Dinner is included and new members are welcome. RSVP by Nov 17th to the Division Coordinator (contact info on next page).

#### **News Bytes**

- Dr. Michael Davidson and Dr. Lisa Gaede are working to get LGH Rounds accredited. As an extension of rounds, Dr. Gaede now has approval for M1 credits for Dine and Learn events and can submit them on behalf of physicians who attend the events provided your CCFP membership number (not the College of Physicians and Surgeons number) is on file. If interested, please email your CCFP number (or Mainpro non-member number) to the Division Coordinator.
- **Board meetings** occur first Monday of each month.
- NS Division website is up, at <u>www.divisionsbc.ca/northshore</u> content is being developed, and once organized, it will be updated regularly. For now, you'll also find basic info and links at <u>www.deanbrown.ca</u>
- We will produce a one-page summary of each Dine and Learn so those who can't attend will know what happened. We communicate mainly by email, please ensure that we have yours.
- **Brief Division updates** will occur at each Dine and Learn.
- The Division is in a strong financial position with a budget surplus anticipated at year end.
- A Division newsletter will appear monthly. All contributions are welcome.
- We'd like to feature a monthly guest column. If you'd care to provide an article of 150-200 words, contact the Division Coordinator.

### News Bytes Cont'd

- A Collaborative Services Committee (CSC), comprised of VCH and Division reps, along with membership of MOH and GPSC reps, will provide foundational partnership for joint initiatives. There have been preliminary meetings to plan the structure and function. There will be working groups, including Division members and VCH partners, to review areas of interest and consider solutions for providing better care.
- Dr. Joanne Larsen has volunteered to be the Division lead for GPSC Billing, and along with an MOA, will attend a training workshop on November 10th. They will then help the rest of us get better at billing those tricky complex care fees.

#### Membership

- Currently 95 members, and new members are always welcome.
- Sign up at Dine and Learn, or contact Dr. Dean Brown, Chair <u>dvbrown@shaw.ca</u> or 604.551.4821, or Leslie Keenan, Coordinator <u>Lkeenan@divisionsbc.ca</u> or 604.765.3607, or go to <u>www.deanbrown.ca</u>
- For a membership form, go to <a href="http://www.deanbrown.ca/forms/divisions/ns\_membership\_fillable\_form.pdf">http://www.deanbrown.ca/forms/divisions/ns\_membership\_fillable\_form.pdf</a>

### **Board Members**

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- Dr. Dean Brown, Chair
- Dr. Lisa Gaede, Treasurer
- Dr. Juanita Anderson
- Dr. Francis Vala
- Dr. James Hayward
- Dr. Genevieve Lauzon
- Dr. Erin Hasinoff

