

CASE MANAGEMENT

- **Long-Term Care Case Management (LTC CM):** Referrals may be made via family members, neighbours, general public, health professionals. LTC Case Managers assess for eligibility for adult day programs (West Vancouver Day Program or Margaret Fulton Centre), residential care, assisted living, home support.
- **CSIL (Choice in Supports for Independent Living) program** is an alternate method of delivering home support services in a self-directed manner. The client and/or a designate must be able to manage the staff. All CSIL applicants are assessed prior to admission to the service, by the Vancouver Coastal Health CSIL coordinator.
- **HSCL (Health Services for Community Living) program** is coordinated by the Vancouver Coastal Health HSCL coordinator. Clients with developmental disabilities and IQs <70 qualify. Clients are assessed by the HSCL coordinator to determine interventions required. Services include, occupational therapy (OT), nursing, physiotherapy (PT) and dietary (NT).
- **Acquired Brain Injury (ABI) Case Management:** Referrals may be made via family members, general public, health professionals. One ABI case manager, who has an occupational therapy background, is on staff with North Shore Community on a 3 day/week basis. Roles and responsibilities include, assessing need for ABI resources such as use of life-skills worker, counseling, rehab housing (short-term for qualified clients), home support. Brain injury cannot be degenerative in nature and typically no ICBC pending lawsuits related to an MVA-related brain injury are accepted. Clients may go to private clinics for medical-legal assessments/treatments.

HOME CARE NURSING

Home care nursing provides wound/drain care, IV therapy, medication management, catheter care, palliative and chronic disease management.

HOME REHAB (OT/PT)

Occupational therapists and physiotherapists assess client for safety/falls risks as well as mobility within a client's home and community. Dieticians (NT) provide nutrition counseling and advise on community resources.

HOME SUPPORT

Referrals may be made by health care professionals and members of the general public/families. Client needs for home support are assessed by a case manager, a nurse or rehab staff. Home support involves assisting clients with personal care (bathing, dressing). Home support may also assist clients with light meal preparation, medication management. No housecleaning services are provided by VCH home support staff.

**For more information or to refer a client to any of the programs call:
604-986-7111**